Monthly Status Report for Complaints of October 2026

Complaints received directly:

Complaint against	Pending at the beginning of the month	Received during the month	Resolved during the month	Pending at the end of the month	No. of complaints pending for more than 21 Days
Depository	10	55	46	19	0
DPs	76	174	177	73	0
RTAs/Issuers	12	21	21	12	0
Total	**98**	**250**	**244**	**104**	**0**

Complaints referred by SEBI:

Complaint against	Grievance pending at beginning of month	Grievance received during the month	Grievance resolved during the month	Grievance pending at the end of month	Grievance pending for more than 21 days
Complaints referred by SEBI against DP	51	142	139	54	0
Complaints referred by SEBI against RTA	0	0	0	0	0
Total	**51**	**142**	**139**	**54**	**0**

Internal

Classification - Internal

Nature of Complaints Received:

Nature of Complaints Received with regard to	Pending at the beginning of the month	Received during the month	Resolved during the month	Pending at the end of the month	No. of complaints pending for more than 21 Days
Account Opening Related (I)	0	3	2	1	0
Demat / Remat Related (II)	11	10	19	2	0
Transaction Statement Related (III)	2	9	7	4	0
Improper Service Related (IV)	30	66	71	25	0
Charges Related (V)	8	18	18	8	0
Delivery Instruction Related (DIS) (VI)	5	8	12	1	0
Closure (VII)	23	65	62	26	0
Manipulation / Unauthorised Action (VIII)	8	24	20	12	0
Company / RTA Related (IX)	0	0	0	0	0
Others (X)	62	189	172	79	0
Total	**149**	**392**	**383**	**158**	**0**

Internal

Classification - Internal